



PLD COLLETTORI
NESTECH

Quality Policy

At CARBONVENETA, Management is aware that the company's success and existence in business is exclusively reliant on our ability to meet Customers' expectations. Hence, we have put in place a Quality Management System according to standard ISO 9001:2015, which is the most appropriate tool to maintain and improve our entire organisation over time.

In planning and maintaining our Quality Management System, Management is going to systematically assess all intrinsic risks in the operations and processes in order to achieve the expected results. For these purposes, Management takes into account the context within which the company operates, both in terms of external factors (e.g. changing market, legislative variability, technological evolution, competitors growth) and internal factors (e.g. availability of resources for investments, technological assets, people's skills and expertise, organisational structure). Management has also determined to continuously monitor the effectiveness of the actions implemented to address risks, improving them based on the experience accrued.

Management is also prone to seeking and taking the best opportunities arising both on the internal and external scenarios which help foster business development, technological growth, and the implementation of new operating practices. Management is thus committed to manufacturing consolidated products that meet the Customers' and binding requirements, as well as being ready to start new experimentations in order to continue expanding our supply and to resolve any problems reported by Customers, where possible.

Since requirements and expectations evolve over time based on technical progress and pressure exerted by competitors, Management is also committed to continually improving our products and manufacturing processes.

As the satisfaction of staff involved in the various processes is deemed to help achieve the Customer's satisfaction, Management is going to implement initiatives for HR training and refreshing, as well as to create situations in which professional growth expectations are met, safety and health guaranteed, and a comfortable workplace provided, as far as possible.

Suppliers' satisfaction too can contribute to achieving the company goals because suppliers are considered as major players and substantial members of the organisation. Based on the above, all collaboration with suppliers to improve the products, to make them more cost-effective, quicker to manufacture, and compliant with the requirements shall be facilitated.

To implement the Quality Policy, Management has drafted a separate document with a list of quality objectives that are measurable, consistent with the Policy, and achievable.

CARBONVENETA Management is personally involved in the implementation of the above-mentioned measures, as well as being committed to periodically auditing the effectiveness of the Quality Management System and to starting and promoting initiatives for its improvement.

Management

Valdastico, 17/10/2023